

## I. CANCELLATION RIGHTS

1. You have the right to cancel this agreement within fourteen (14) days without giving reasons.
2. The cooling off period is fourteen (14) days from the day the contract is entered into. In order to exercise your right of cancellation, you must inform us TelDolMed GmbH by means of an unambiguous declaration (e.g. a letter sent by post, [fax](#) or [email](#)) of your decision to cancel this agreement.
3. You can also use the [sample cancellation form attached](#); however this is not mandatory.
4. You can also fill out the sample cancellation form or another unambiguous declaration electronically and submit it on our website through TelDolMed contact form. If you make use of this option, we will immediately send you (e.g. by email) a confirmation of the receipt of said cancellation.
5. To cancel the agreement within the cooling-off period, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the cooling-off period has expired.

## II. CONTACTS

**Company:** TelDolMed GmbH

**Address:** Fliethstr. 112, 41061 Moenchengladbach

**Fax number:** +49 21614624899

**Telephone number:** +49 2161 2946101

**Email:** [contact@medconsonline.com](mailto:contact@medconsonline.com)

## III. CONSEQUENCES OF CANCELLATION

1. If you cancel this agreement, we shall reimburse all payments that we have received from you without delay and at the latest within fourteen (14) days from the receipt of your cancellation notification. We use the same method of payment for this reimbursement that you used in the original transaction, unless a different method was agreed upon with you. Under no circumstances will you be charged fees because of this reimbursement.

2. If you have requested that the services begin during the cooling-off period, you shall reimburse us an appropriate amount corresponding to the volume of service already provided up to the time you notify us of your exercise of cancellation right with respect to this agreement as compared to the total scope of services that should have been provided under such agreement.

#### IV. SUPPLEMENT TO ANNEX 1: A SAMPLE CANCELLATION FORM

If you wish to cancel this agreement, please complete and return this form and send it back to us!

Company information	<b>Company:</b> TelDolMed GmbH <b>Address:</b> Fliethstr. 112, 41061 Moenchengladbach <b>Fax:</b> +49 21614624899 <b>Telephone:</b> +49 2161 2946101 <b>Email:</b> <a href="mailto:contact@medconsonline.com">contact@medconsonline.com</a>
Terms of use	I hereby cancel the agreement that I entered into with the purpose of making use of service provided by TelDolMed GmbH and the administrative processes in connection with preparation and delivery of the second opinion.
Executed on	
Received on	
User Address	
Date	

User signature need **only necessary for postal method**